

Exciting Career Opportunity

Foreign Trade Bank of Cambodia (FTB) has been providing customers with safe and reliable banking services since 1979. As the first and foremost bank in Cambodia, FTB's vision is to be the preferred commercial bank in Cambodia. FTB is committed to continually helping support customers to grow and prosper while offering stable and long term career opportunities for all staff. As we continue to expand the operation and to build a high performing team to support long-term sustainable growth, we are looking for highly motivated and qualified candidates to join with our *"Employer of Choice Bank"*:

Staff of Cards & E-Banking Department (02 positions based in Head Office, Phnom Penh)

Working closely with Manager of Cards & E-Banking Department, this role is responsible for Support in day-to-day operations and handling of project activities.

Main Duties

- Supports Card and E-Banking department [CED] in card scheme enhancement;
- Investigates and analyses root cause of report complaints and provide solution where practicable;
- Provides coaching and guidance to application users (Internet banking, mobile banking, card management)
- Produces reports to accounting department and CED
- Supports and troubleshoot user (customers) credentials and accessibility;
- Participates in project implementation of the bank
- Conducts or controls Quality Assurance & User Acceptance Testing of CED's products/services, processes etc.

Skills/ Experiences

- Bachelor degree in computer science, IT or equivalent
- Good understanding of various message formats such as ISO, API, SOAP, Restful, etc.
- 2-year experience in IT tasks assignments supporting card and E-Banking products/operations;
- Possess project task management skills
- Good interpersonal skill
- Good communication in English: reading, writing, and listening
- Patient, rational, responsible, and attentive, and analytic skills
- Able to work under pressure and upcountry.

How to Apply:

Submission Deadline: **30 November 2019 at 5.00 PM**

Interested candidates, please submit your most updated CV (**with current photo**) and a cover letter to this mail address: HR@ftbbank.com or at our Head Office, Building No. 33 C-D, Tchecoslovaquie Blvd (169), Sangkat Veal Vong, Khan 7 Makara, Phnom Penh. Only short-listed candidates will be contacted for interview.

More information, please kindly contact phone number: 081 666 597

Please visit our website: <http://www.ftbbank.com/vacant-and-career> for more available vacancy.